



Module 10: Pharmacy



Module Objectives

After this module, you should be able to:

- Describe the TRICARE pharmacy benefit
- Explain features of the various pharmacy options
- List the costs associated with each option



TRICARE Pharmacy Benefit Overview

The TRICARE pharmacy benefit provides cost sharing for drugs and medicines that are approved for marketing by the U.S. Food and Drug Administration, (2) by U.S. law require a physician's or other authorized professional provider prescription (acting within the scope of their license), and (3) are actually ordered and prescribed by an authorized provider in accordance with state and federal law.

It includes retail and mail order prescription services, medications provided by physicians and other appropriate clinicians, and medications provided in support of home health care.



TRICARE Pharmacy Benefits

TRICARE offers several convenient ways for beneficiaries to have prescriptions filled depending on your family's specific needs.

Prescriptions can be filled at any of these pharmacies, based on the beneficiary's specific situation, and beneficiaries can use more than one option at a time.

Direct Care Pharmacy	Least expensive option with no out-of-pocket costs
Mail Order Pharmacy	Safe, convenient and the most cost-effective option when a military pharmacy is not available
Retail Network Pharmacy	Fast and convenient. More than 54,000 network pharmacies in the United States and U.S. Territories
Retail Non-Network Pharmacies (includes overseas host nation pharmacies)	Most expensive option



Direct Care (Military Treatment Facility) Pharmacy Option

- The Military Treatment Facility (MTF) pharmacy option is the most convenient to those who live close to a military medical facility with a pharmacy
- All TRICARE-eligible beneficiary may use the pharmacy at an MTF
 - Beneficiaries must show a valid uniformed services ID card
- Beneficiaries may have prescriptions filled (up to a 90-day supply for most medications) at an MTF pharmacy free of charge
 - Includes prescriptions written by licensed civilian providers



Mail Order Pharmacy Option

- The Mail Order Pharmacy option is a cost-effective and convenient way for beneficiaries to get prescription medications, while also helping the Department of Defense contain health care costs and sustain first class health care benefits
- To use the mail order pharmacy, beneficiaries must establish and activate their account via mail, phone, or online. Accounts must be established for each family member desiring to use this service
- There are two ways to activate an account:
 - Online: www.express-scripts.com/custom/dod/ben_message
 - Phone:
 - Toll free inside the U.S. (866) 363-8667
 - Outside of the U.S. (866) 275-4732
- Beneficiaries can request prescriptions or refills by mail, phone, or online (up to a 90-day supply for most medications)
 - Prescribers must have a U.S. Drug Enforcement Agency (DEA) number



Network Retail Pharmacy Option

The Network Retail Pharmacy option is best for people who desire not to use the mail order option or do not live near a Military Treatment Facility

- The network retail pharmacy option allows beneficiaries to fill prescriptions at civilian pharmacies throughout the United States, including U.S. territories
- To get prescriptions filled, beneficiaries must present their written prescriptions along with their uniformed services ID card
- TRICARE for Life beneficiaries who have Medicare Part D coverage must show their Medicare card
- Prescriptions from a licensed provider may be submitted electronically, faxed, or telephoned in to the network retail pharmacy of choice, depending on the state pharmacy laws
- Beneficiaries can find network retail pharmacies near their home or while traveling by accessing the pharmacy locator at the following sources:
 - Online: <http://member.express-scripts.com/dodCustom/home.do>
 - Phone: (866) 363-8779



Non-Network Retail Pharmacy Option

- Non-network retail pharmacies are those pharmacies that are not in the TRICARE pharmacy retail network
- Getting prescriptions filled at a non-network pharmacy is the most expensive option of the four TRICARE pharmacy options available
- When using a non-network retail pharmacy, beneficiaries should be prepared to pay the total amount up front
 - Beneficiaries then file a claim with the pharmacy contractor to receive partial reimbursement after the deductible is met
- TRICARE Prime beneficiaries who get prescriptions filled at non-network retail pharmacies will incur point of service charges (refer to cost slide for more details)



Overseas

- When traveling overseas, beneficiaries should be aware that TRICARE retail network pharmacies are only available outside the United States in Guam, the Northern Mariana Islands, Puerto Rico, and the U.S. Virgin Islands
- Beneficiaries can have prescriptions filled at host nation pharmacies (Non-U.S. territory), if necessary
- When beneficiaries have prescriptions filled at a host nation pharmacy, they should expect to pay the total amount up front and file a claim
- Host nation pharmacies are regarded as non-network retail pharmacies, therefore beneficiaries should be prepared to pay the total amount up front
 - Beneficiaries will file a claim with the overseas claims processor to receive partial reimbursement after the deductible is met



TRICARE Pharmacy Option Costs

TRICARE Pharmacy Co-payments/Cost Shares
(Also Guam, Puerto Rico, the U.S. Virgin Islands, American Samoa, and the Northern Mariana Islands)

Type of Pharmacy	Formulary		Non-formulary (Tier 3)
	Generic (Tier 1)	Brand Name (Tier 2)	
Direct Care (Military Treatment Facility) (up to a 90-day supply)	\$0	\$0	Not Applicable MTFs are prohibited under the Code of Federal Regulations from carrying non-formulary medications
Mail Order Pharmacy (up to a 90-day supply)	\$3	\$9	\$22 unless medical necessity is established
Retail Network Pharmacies (up to a 30-day supply)	\$3	\$9	\$22 unless medical necessity is established
Retail Non-Network Pharmacies (up to a 30-day supply)	50 percent cost share after the point of service deductible has been met (TRICARE Prime)	50 percent cost share after the point of service deductible has been met (TRICARE Prime)	50 percent cost share after the point of service deductible has been met (TRICARE Prime)
	\$9 or 20 percent of the total cost, whichever is greater, after the annual outpatient deductible is met (TRICARE Standard)	\$9 or 20 percent of the total cost, whichever is greater, after the annual outpatient deductible is met (TRICARE Standard)	\$22 or 20 percent, whichever is greater, after your annual outpatient deductible is met (TRICARE Standard)
Non-U.S. Territory Host Nation (up to a 30-day supply)	50 percent cost share after the point of service deductible has been met (TRICARE Prime)	50 percent cost share after the point of service deductible has been met (TRICARE Prime)	50 percent cost share after the point of service deductible has been met (TRICARE Prime)
	25 percent cost share after outpatient annual deductible is met (TRICARE Standard)		



TRICARE Pharmacy Benefit

Additional information can be obtained from the following sources:

- TRICARE.mil: www.tricare.mil/pharmacy
- Express Scripts, Inc.
 - <http://member.express-scripts.com/dodCustom/welcome.do>



Congratulations!

You've Completed Module 10: Pharmacy!

You should now be able to:

- Describe the TRICARE pharmacy benefit
- Explain features of the various pharmacy options
- Describe the costs associated with each option

